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## SDI Endpoint Experience™ Reaches 20,000 Installed Devices

Jacksonville, Fla. - Enterprise Integration (EI), a Jacksonville-based information technology solution provider, recently celebrated the deployment of SDI Endpoint Experience<sup>™</sup> to nearly 20,000 devices.

SDI Endpoint Experience<sup>™</sup>, or EP Experience<sup>™</sup>, is a tool created by Enterprise Integration that provides the real-time insight necessary to monitor, manage and correlate data. It is a fully optimized, end-to-end solution that not only catalogs everything about each endpoint, but also adds necessary features like self-healing, event correlation, and dynamically interactive subsystems that give IT department full visibility. The tool monitors 20 data points per second and watches for faults and errors and allows EI technicians to quickly get to the root of the problem.

Enterprise Integration initially launched SDI Endpoint Experience<sup>™</sup> in 2012 to 100 devices. Three and a half years later, 23 of Enterprise Integration's clients have the tool deployed in their systems, equaling nearly 20,000 devices across Florida.

Jason Gibner, AVP of Advanced Technologies at Enterprise Integration said, "EI has developed agile IT service delivery processes based on ITIL® and Six Sigma that we can customize for your unique needs. SDI EndPoint Experience<sup>™</sup> is key to driving breakthrough improvements for our clients."

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Enterprise Integration (EI) is a managed service provider headquartered in Jacksonville, FL, delivering the promise of IT worldwide. EI offers proactive IT monitoring and management, managed outsourcing, security solutions and ITIL consulting. By focusing on innovative technologies that prevent IT problems, EI allows companies to focus on their core business goals. EI employs the industry's most experienced people who are further empowered by best practice methodologies and best of breed tools. To learn more, visit <u>www.entint.com.</u>